NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER MOUNT PLEASANT, TOWN OF HAS LEVELS OF TTHM ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning January 1, 2026 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total trihalomethanes (TTHM). The standard for TTHM is 0.080 mg/L. Over the referenced compliance period, the sample location with the highest average level of TTHM had a concentration of 0.112 mg/L.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. TTHMs are four volatile organic chemicals which form when disinfectants react with natural organic material in the water. However, ***some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.***

What is being done?

The Town of Mount Pleasant has completed the rehabilitation of the Water Treatment Plant (WTP) and is currently finalizing testing. Significant additional rehabilitation work has been performed on the Clearwell and Ground Storage tanks. Preliminary testing of the WTP is showing very good results with TTHM & HAA (disinfection byproducts) testing well below violation thresholds. The Town expects to be producing water for our customers by the end of February 2026.

Since July 22, 2025, the Town has been on the City of Concord's water supply and since this time the water has met all Drinking Water Standards. The Notice of Violation (NOV) is the result of the "local running annual average" (LRAA) not being below the violation limits. This LRAA is an average of water testing results of the last four (4) quarters (12 months).

Though the drinking water in the distribution system has met all testing parameters for the past six (6) months, the LRAA remains above the violation limit and is the reason for the NOV. It is expected that it will likely take until Quarter 3 (Q3-July 2026) before the LRAA falls below the violation threshold and the WTP and water system is deemed to be in compliance. Again, the drinking water since late July 2025 has met all Drinking Water Standards.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person **Terry R. Holloway**	System Name **MOUNT PLEASANT, TOWN OF**	System Address (Street) 8700 Foil St.
Phone Number 704-436-9800	System Number: **NC0113020**	System Address (City, State, Zip) Mt. Pleasant, NC 28124

Violation Awareness Date: January 30, 2026

Date Notice Distributed: ___February 24, 2026____ Method of Distribution: insert in water bill

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Terry R. Holloway (Signature) **Terry R. Holloway** (Print Name) **2/24/26** (Date)