NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

MOUNT PLEASANT, TOWN OF HAS LEVELS OF TTHM ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning July 1, 2026 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total trihalomethanes (TTHM). The standard for TTHM is 0.080 mg/L. Over the referenced compliance period, the sample location with the highest average level of TTHM had a concentration of 0.121 mg/L.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. TTHMs are four volatile organic chemicals which form when disinfectants react with natural organic material in the water. However, ***some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.***

What is being done?

As you are aware, the Town of Mount Pleasant has been working closely with NCDEQ over the past 2 ¾ years due to noncompliance of TTHM's and HAA5 in the drinking water. Town Staff has received questions about why the water is still noncompliant. The violation numbers are based on a 12-month rolling average. For Quarter 3 – July 2026, three of the four sites were in compliance with the Locational Running Annual Average (LRAA), but one was not, hence the violation.

The Town has been in violation regarding disinfection byproducts (DBPs) since the summer of 2023. The LRAA is based on the last four (4) quarters of testing data for total trihalomethanes (TTHM) and haloacetic acids (HAA5). As a result of multiple high readings for multiple quarters in 2025, it will take 3 to 4 quarters in 2026 to roll off the higher test results and bring the Town's water system back into compliance. This past quarter's testing results placed three (3) of the four (4) LRAA sites back into compliance.

In summary, the Town's water plant was rehabilitated last summer/fall, with additional work being performed on the water storage tanks. The water plant began producing water again in March 2026. The Town has also implemented new technology to battle algae in the raw water lagoon (combats taste & odor issues) and working closely to optimize chlorine dosing. The Town is waiting on the powdered activated carbon (PAC) unit and the raw water well to be permitted by NCDEQ so they may be implemented. This PAC unit will provide a level of treatment to the raw water to lower the total organic carbon in the raw water so the water treatment plant can treat the water more efficiently and effectively to lower the TOC levels to acceptable levels, which will prevent the disinfection byproducts (DBPs) issue.

The Town appreciates our customers' patience and understanding in the very important matter.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person **Terry R. Holloway**	System Name **MOUNT PLEASANT, TOWN OF**	System Address (Street) **8700 Foil St.**
Phone Number **704-436-9800**	System Number: **NC0113020**	System Address (City, State, Zip) **Mt. Pleasant, NC 28124**

Violation Awareness Date: August 3, 2026

Date Notice Distributed: __August 25, 2026__ Method of Distribution: ___ Water bill insert & website___

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Terry R. Holloway (Signature) **Terry R. Holloway** (Print Name) **August 25, 2026** (Date)