

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

MOUNT PLEASANT, TOWN OF HAS LEVELS OF HAA5 ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning July 1, 2025 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total haloacetic acids (five) (HAA5). The standard for HAA5 is 0.060 mg/L. Over the referenced compliance period, the sample location with the highest average level of HAA5 had a concentration of 0.118 mg/L.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. HAA5s are five haloacetic acid compounds which form when disinfectants react with natural organic material in the water. However, ***some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.***

What is being done?

The Town of Mount Pleasant is currently working with WesTech to rehabilitate and refurbish the water treatment plant. The Plant was shut down on July 21st and the work is progressing quickly. After completion and Plant testing, we expect water production to begin by early to mid Oct. Water supply is currently coming from Concord. The Town is also implementing a powdered activated carbon (PAC) system for the raw water. Testing has shown this PAC system should help lower the dissolved and total organic carbon (DOC & TOC) in the raw water, precursors of disinfection byproducts (DBPs), which the Town has been battling and are the cause of the violations for the past two years. The Town appreciates our customer's patience and understanding. ***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

For more information, please contact:

Responsible Person	System Name	System Address (Street)
Terry R. Holloway	MOUNT PLEASANT, TOWN OF	8700 Foil St
Phone Number	System Number:	System Address (City, State, Zip)
704-436-9800	NC0113020	Mt. Pleasant, NC 28124

Violation Awareness Date: July 18, 2025

Date Notice Distributed: August 21, 2025

Method of Distribution: water bill inserts & website

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator:

Terry R. Holloway
(Signature)

Terry R Holloway August 21, 2025
(Print Name) (Date)

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

MOUNT PLEASANT, TOWN OF HAS LEVELS OF TTHM ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning July 1, 2025 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total trihalomethanes (TTHM). The standard for TTHM is 0.080 mg/L. Over the referenced compliance period, the sample location with the highest average level of TTHM had a concentration of 0.181 mg/L.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. TTHMs are four volatile organic chemicals which form when disinfectants react with natural organic material in the water. However, ***some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.***

What is being done?

The Town of Mount Pleasant is currently working with WesTech to rehabilitate and refurbish the water treatment plant. The Plant was shut down on July 21st and the work is progressing quickly. After completion and Plant testing, we expect water production to begin by early to mid Oct. Water supply is currently coming from Concord. The Town is also implementing a powdered activated carbon (PAC) system for the raw water. Testing has shown this PAC system should help lower the dissolved and total organic carbon (DOC & TOC) in the raw water, precursors of disinfection byproducts (DBPs), which the Town has been battling and are the cause of the violations for the past two years. The Town appreciates our customer's patience and understanding.

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Owner/Operator: Terry R. Holloway (Signature) Terry R Holloway (Print Name) August 21, 2025 (Date)