

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### MOUNT PLEASANT, TOWN OF HAS NOT MET MONITORING REQUIREMENTS

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period specified in the table below, we ['did not monitor or test' or 'did not complete all monitoring or testing'] for the contaminants listed and therefore cannot be sure of the quality of your drinking water during that time.*

| CONTAMINANT GROUP**        | FACILITY ID NO. /SAMPLE POINT ID | COMPLIANCE PERIOD BEGIN DATE | SAMPLING FREQUENCY | WHEN SAMPLES WERE OR WILL BE TAKEN<br>(Water System to Complete) |
|----------------------------|----------------------------------|------------------------------|--------------------|------------------------------------------------------------------|
| TOTAL ORGANIC CARBON (TOC) | P07 / T07                        | September 1, 2024            | Monthly            | As soon as Plant is back in operation, samples will be taken.    |

\*\* See back of this notice for further information on contaminants.

**What should I do?** There is nothing you need to do at this time.

**What is being done?** The samples were rejected because treated TOC samples must be collected "no later than the point of combined filter effluent turbidity monitoring" [§141.132(d)(1)], samples collected from the entry point cannot be used to meet the DBP Precursor monitoring requirements, which does not match the town's state approved monitoring plan. The contracted lab also mislabeled the town's analyzed results with the wrong sample point ID when they submitted them to the state. The monitoring plan was reviewed and administrative penalties were waived. The Town's monitoring plan was revised and submitted for reapproval to prevent additional and future monitoring violations.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

For more information, please contact:

|                                         |                                        |                                                           |
|-----------------------------------------|----------------------------------------|-----------------------------------------------------------|
| Responsible Person<br>Terry R. Holloway | System Name<br>MOUNT PLEASANT, TOWN OF | System Address (Street)<br>8700 Foil Street               |
| Phone Number<br>704-436-9800            | System Number<br>NC0113020             | System Address (City/State/Zip)<br>Mt. Pleasant, NC 28124 |

**Violation Awareness Date:** October 28, 2024

**Date Notice Distributed:** October 23, 2025 **Method of Distribution:** water bill inserts & website

#### Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Terry R. Holloway      Terry R. Holloway      10/23/25  
(Signature)      (Print Name)      (Date)

## Contaminant Group List

**(AS) Asbestos** - includes testing for Total Asbestos.

**(BA) Total Coliform Bacteria** - includes testing for Total Coliform bacteria and *E.coli* bacteria. Testing for *E.coli* bacteria is required if total coliform is present in the sample.

**(B) Bromate** - includes testing for Bromate.

**(CD) Chlorine Dioxide/Chlorite** - includes testing for Chlorine Dioxide and/or Chlorite.

**(DI) Disinfectant Residual** must be tested with the collection of each compliance bacteriological sample, at the same time and site.

**Fecal Indicators** - includes *E.coli*, enterococci or coliphage.

**(HAA5)- Haloacetic Acids** - includes Monochloroacetic Acid, Dichloroacetic Acid, Trichloroacetic Acid, Monobromoacetic Acid, Dibromoacetic Acid.

**(IOC) Inorganic chemicals** - includes Antimony, Arsenic, Barium, Beryllium, Cadmium, Chromium, Cyanide, Fluoride, Iron, Manganese, Mercury, Nickel, pH, Selenium, Sodium, Sulfate, and Thallium.

**(LC) Lead and Copper** are tested by collecting the required number of samples and testing each of the samples for both lead and copper.

**(NT) Nitrate/ (NI) Nitrite** - includes testing for nitrate and/or nitrite.

**(RA) Radionuclides** - includes Gross Alpha, Radon, Uranium, Combined Radium, Radium 226, Radium 228, Potassium 40 (Total), Gross Beta, Tritium, Strontium 89, Strontium 90, Iodine 131, and Cesium 134.

**(SOC) - Synthetic Organic Chemicals/Pesticides** - includes 2,4-D, 2,4,5-TP (Silvex), Alachlor (Lasso), Atrazine, Benzo(a)pyrene, Carbofuran, Chlordane, Dalapon, Di(2-ethylhexyl)adipate, Di(2-ethylhexyl)phthalate, Dibromochloropropane (DBCP), Dinoseb, Endrin, Ethylene dibromide (EDB), Heptachlor, Heptachlor Epoxide, Hexachlorobenzene, Hexachlorocyclopentadiene, Lindane (BHC-Gamma), Methoxychlor, Oxamyl (Vydate), PCBs, Pentachlorophenol, Picloram, Simazine, and Toxaphene.

**(TOC) - Total Organic Carbon** - includes testing for Alkalinity, Dissolved Organic Carbon (DOC), Total Organic Carbon (TOC) and Ultraviolet Absorption 254 (UV254). Source water samples must be tested for both TOC and Alkalinity. Treated water samples must be tested for TOC. Source water samples and treated water samples must be collected on the same day.

**(TTHM) - Total Trihalomethanes** - includes Chloroform, Bromoform, Bromodichloromethane, and Dibromochloromethane.

**(VOC) - Volatile Organic Chemicals** - includes 1,2,4-Trichlorobenzene, Cis-1,2-Dichloroethylene, Xylenes (Total), Dichloromethane, o-Dichlorobenzene, p-Dichlorobenzene, Vinyl Chloride, 1,1,-Dichloroethylene, Trans-1,2,-Dichloroethylene, 1,2-Dichloroethane, 1,1,1-Trichloroethane, Carbon Tetrachloride, 1,2-Dichloropropane, Trichloroethylene, 1,1,2-Trichloroethane, Tetrachloroethylene, Chlorobenzene, Benzene, Toluene, Ethylbenzene, and Styrene.

**(WQP) Water Quality Parameters** (for Lead and Copper Rule) - includes Calcium, Orthophosphate (as PO<sub>4</sub>), Silica, Conductivity, pH, Alkalinity and Water Temperature.

### Instructions for Completing the Notice/Certification Form & for Performing Public Notice for Tier 3 Monitoring Violations

1. **Complete ALL the missing information on the "Notice to the Public."** (Note: Under the section of the notice entitled "What is being done?" describe corrective actions you took, or are taking. You may choose the appropriate language below, or develop your own:
  - We have since taken the required samples, as described in the last column of the table above. The sample results showed we are meeting drinking water standards.
  - We have since taken the required samples, as described in the last column of the table above. The sample for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]
  - We plan to take the required samples soon, as described in the last column of the table above.
2. **Provide public notification to your customers as soon as reasonably possible after you learn of the violation as follows:**

|                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Community systems</b> must use one of the following:</p> <ul style="list-style-type: none"> <li>• Hand or direct delivery</li> <li>• Mail, as a separate notice or included with the bill</li> </ul> <p><b>For community systems</b>, this notice is appropriate for insertion in an annual notice or the Consumer Confidence Report (CCR), as long as public notification timing and delivery requirements are met [CFR 141.204(d)].</p> | <p><b>Non-community systems</b> must use one of the following:</p> <ul style="list-style-type: none"> <li>• Posting in conspicuous locations</li> <li>• Hand delivery</li> <li>• Mail</li> </ul> <p><b>For non-community systems</b>, if you post the notice, it must remain posted as long as the violation or situation persists; in no case should the notice be posted less than 7 days, even if the violation is resolved. [CFR 141.204(b)].</p> |
| <p>(Note: <b>Both</b> community and non-community systems must use <i>another</i> method reasonably calculated to reach others <b>IF</b> they would not be reached by one of the <u>required</u> methods listed above [CFR 141.204(c)]. Such methods could include newspapers, email, or delivery to community organizations.</p>                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

  - **Both sides of this public notice/certification MUST be delivered to the persons served by the water system** in order for your customers to have access to the required **Contaminant Group List**.
  - If you mail, post, or hand deliver, print your notice on letterhead, if available.
  - Notify new billing customers or units prior to or at the time their service begins.
  - Provide multi-lingual notifications if 30% of the residents served are non-English speaking.
  - Should you decide not to use this notice and develop your own version instead, the mandatory language in ***bold italics*** may not be altered, and you **MUST** include the ten required elements listed in CFR 141.205. The certification located at the bottom of this sample notice **MUST** also be submitted.
3. **After issuing the "Notice to the Public" to your customers, sign and date the "Public Notification Certification" at the bottom of the notice. Within ten days after issuing the notice [CFR 141.31(d)], use our on-line ECERT application located on our website at: <https://pws.ncwater.org/ECERT> to submit your completed Notice/Certification to the Public Water Supply Section. If you do not have access to the internet, mail your completed Notice/Certification to: Public Water Supply Section, ATTN: Public Notification Rule Manager, 1634 Mail Service Center, Raleigh, NC 27699-1634.**

Keep a copy for your files.