NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
MOUNT PLEASANT, TOWN OF HAS LEVELS OF
TTHM ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning October 1, 2026 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total trihalomethanes (TTHM). The standard for TTHM is 0.080 mg/L. Over the referenced compliance period, the sample location with the highest average level of TTHM had a concentration of 0.147 mg/L.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. TTHMs are four volatile organic chemicals which form when disinfectants react with natural organic material in the water. However, ***some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.***

What is being done?

The Town of Mount Pleasant continues to diligently work to bring the Town's drinking water into compliance with State and EPA regulations regarding disinfection byproducts (DBP), which include trihalomethanes (TTHM) and haloacetic acid (HAA5).

The Town has rehabilitated the Water Treatment Plant (2025) and made other significant improvements. The raw water source the Town utilizes, Dutch Buffalo Creek, has a high total organic carbon (TOC) content, which is a precursor of DBPs. This is the compound that reacts with chlorine that creates disinfection byproducts (TTHM & HAA5). The Town's effort is focused to lower the TOC entering and leaving the water treatment plant, which drastically reduces DBP formation.

In addition to the Town's rehabilitation of the water treatment plant and other improvements, the Town purchased a powdered activated carbon (PAC) system about a year ago, which is currently under permit review with NCDEQ. The PAC system has been identified as a method to lower TOC content in the raw water prior to the water treatment plant, which adds a second layer to TOC reduction.

As soon as the PAC is permitted by NCDEQ, the Town will begin trial testing on the raw water and finished water. The Town's goal is to lower the TOC and bring the drinking water back into compliance as quickly as possible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Terry R. Holloway	System Name **MOUNT PLEASANT, TOWN OF**	System Address (Street) 8700 Foil St.
Phone Number 704-436-9800	System Number: **NC0113020**	System Address (City, State, Zip) Mt. Pleasant, NC 28124

Violation Awareness Date: October 28, 2026

Date Notice Distributed: Nov. 24, 2026 Method of Distribution: insert in water bill & website

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Terry R. Holloway (Signature) Terry R. Holloway (Print Name) 11/24/26 (Date)