

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER MOUNT PLEASANT, TOWN OF HAS LEVELS OF HAA5 ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning April 1, 2026 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total haloacetic acids (five) (HAA5). The standard for HAA5 is 0.060 mg/L. Over the referenced compliance period, the sample location with the highest average level of HAA5 had a concentration of 0.065 mg/L.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. HAA5s are five haloacetic acid compounds which form when disinfectants react with natural organic material in the water. However, **some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.**

What is being done?

As you are aware, the Town of Mount Pleasant has been working closely with NCDEQ over the past 2 ½ years due to noncompliance of TTHM's and HAAS in the water. Town Staff have received questions about why the water is still noncompliant. The numbers are based on a 12-month rolling average. Each quarter we have improved, and we expect Quarter 3 - July 2026 testing results to place the Town back into compliance with NCDEQ.

The Town has been in violation regarding disinfection byproducts (DBPs) since the summer of 2023. The Locational Running Annual Average (LRAA) is based on the last four (4) quarters of testing data for total trihalomethanes (TTHM) and haloacetic acids (HAA5). As a result of multiple high readings for multiple quarters, it will take 3 to 4 quarters to roll off the higher test results and bring the Town's water system back into compliance. The past three quarters have been in compliance and reduced the LRAA numbers by between 32% to 35%.

In summary, the Town's water plant was rehabilitated last summer/fall, with additional work being performed on the water storage tanks. The water plant began producing water again in March 2026. The Town has also implemented new technology to battle algae in the raw water lagoon (combats taste & odor issues). We expect the powdered activated carbon (PAC) unit to be approved by NCDEQ this month and once online will aid the Town in enhancing the removal of total organic carbon (TOC) in the raw water, which creates DBPs, and will also benefit in improving taste and odor of the water.

We appreciate our customers' patience and understanding during this time.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Terry R Holloway	System Name MOUNT PLEASANT, TOWN OF	System Address (Street) 8700 Foil St.
Phone Number 704-436-9800	System Number: NC0113020	System Address (City, State, Zip) Mt. Pleasant, NC 28124

Violation Awareness Date: April 24, 2026

Date Notice Distributed: May 22, 2026 Method of Distribution: Water bill insert & website

Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Terry R. Holloway (Signature) Terry R Holloway (Print Name) 5/22/26 (Date)