

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### MOUNT PLEASANT, TOWN OF HAS LEVELS OF TTHM ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning April 1, 2025 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total trihalomethanes (TTHM). The standard for TTHM is 0.080 mg/L. Over the referenced compliance period, the sample location with the highest average level of TTHM had a concentration of 0.156 mg/L.

#### What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

#### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. TTHMs are four volatile organic chemicals which form when disinfectants react with natural organic material in the water. However, ***some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.***

#### What is being done?

The Town of Mount Pleasant recently sent a purchase order to WesTech to completely rehab the water treatment basins at the Water Treatment Plant. Jar testing using Powdered Activated Carbon (PAC) has been very promising. If testing continues to provide positive results, the Town will move forward with the engineering, purchasing, and installation of the PAC System. Other options are also being evaluated to aid in disinfection-by-products (DBP's) removal. We anticipate resolving the problem by late 2025 or early 2026. The Town appreciates your patience during this process.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

For more information, please contact:

Responsible Person Terry R. Holloway	System Name <b>MOUNT PLEASANT, TOWN OF</b>	System Address (Street) 8700 Foil St
Phone Number 704-436-9800	System Number: <b>NC0113020</b>	System Address (City, State, Zip) Mt. Pleasant, NC 28124

Violation Awareness Date: April 14, 2025

Date Notice Distributed: April 22, 2025\_\_\_ Method of Distribution: water bill inserts & website\_\_\_\_\_

#### Public Notification Certification:

The public water system named above hereby affirms that public notification has been provided to its consumer in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: Terry R. Holloway Terry R. Holloway April 22, 2025  
(Signature) (Print Name) (Date)

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### MOUNT PLEASANT, TOWN OF HAS LEVELS OF HAA5 ABOVE DRINKING WATER STANDARDS

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water samples collected during the quarterly compliance period beginning April 1, 2025 show that the contaminant concentration from one or more sampling locations in our water system exceeds the standard, or maximum contaminant level (MCL), for total haloacetic acids (five) (HAA5). The standard for HAA5 is 0.060 mg/L. Over the referenced compliance period, the sample location with the highest average level of HAA5 had a concentration of 0.101 mg/L.

#### What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

#### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. HAA5s are five haloacetic acid compounds which form when disinfectants react with natural organic material in the water. However, ***some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.***

#### What is being done?

The Town of Mount Pleasant recently sent a purchase order to WesTech to completely rehab the water treatment basins at the Water Treatment Plant. Jar testing using Powdered Activated Carbon (PAC) has been very promising. If testing continues to provide positive results, the Town will move forward with the engineering, purchasing, and installation of the PAC System. Other options are also being evaluated to aid in disinfection-by-products (DBP's) removal. We anticipate resolving the problem by late 2025 or early 2026. The Town appreciates your patience during this process.

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Owner/Operator: \_\_\_\_\_

*Terry R. Holloway*  
(Signature)

**Terry R. Holloway**  
(Print Name)

**April 22, 2025**  
(Date)